**About Us**

We are a locally owned company with over 6 years of experience in the automotive industry. We provide recovery services and automotive locksmith services to the Dallas Ft-Worth Area.

Our main goal is to provide unmatched customer service both to the client and your customer. You will appreciate the value of our professional approach to all your automotive needs. Our experienced staff will always be eager to assist you. We look forward to being your reliable business partner when your repossession or locksmith needs arise

Our business relationships with clients are warm, friendly and sincere. Our valued clients count on us to deliver excellent service and we’re obliged to deliver above and beyond! We want every interaction you have with Metroplex Recovery LLC to be refreshing and delightful; especially given the circumstances that brought you to us! We eliminate stress or incident.

**Services**

Recovery Services

-Involuntary Repossessions-Voluntary Repossessions-Skip Tracing-Transportation of Vehicles (free delivery to any auction within the Metroplex)

-Secure Outdoor Storage

Automotive locksmith Services

-Lost cars keys and stolen car keys replaced

-Broken car keys

-Chip key programming/ **Transponder keys.**

-Repair and rekey vehicle locks

-Car Lockouts

**Coverage**

Our coverage includes the DFW metroplex. Call us for estimates outside the DFW area.

**Facility**

Our storage facility is conveniently located near Loop 12 and Jefferson Blvd in Dallas Tx. Our business hours are from 10 am to 7pm. We provide storage for the first 10 days at no cost to you in our secured location. Your collateral will be safe while stored in our fenced facility that is under 24 hour digital surveillance.

**Pricing**

**Recovery Services**

Voluntary Repossessions 0-25 miles                 $75

Voluntary Repossessions 26-50 miles               $100

Repossession with GPS 0-25 miles: $150

Repossession with GPS 26-50 miles  $175

Involuntary Repossessions 0-25 miles:             $200

Involuntary Repossessions 26-50 miles:           $250

Involuntary Repossessions 51-75 miles             $300

Cancellation fee 0-25 miles:                          $75

Dry-Run Fee                                               $50

Filed collection calls: $50

Collection Management Call us for price information.

**Automotive Locksmith Services**

Duplicate keys (with chip/transponder) $35

Replacement keys when lost: $80\*\*

Car lockouts: $50

Repair and rekey vehicle locks Call us for price information for your vehicle

\*(Includes any model and year of the following makes: Dodge, Chrysler, Chevrolet, GMC, Ford, Nissan, Infinity, Honda, Mazda, Mitsubishi, Toyota)

**Testimonials**

Professional and fast service. Metroplex Recovery have work with our company for less than a year but they have recover many difficult repossessions.Geralds Auto Sales

We have been doing business with Metroplex Recovery for the last 4 years and they are a very professional repossession company. They have recovered many vehicles from us within the United States and in Mexico.

Rudys Auto Sales

We have been able to obtain payments from our past due accounts at a faster pace since we hire Metroplex Recovery. They have also recover many vehicles from us and we use their services in a weekly basis.

Trinity Auto Sales

**FAQS**

How will my company be informed about any updates regarding a repossession?

At Metroplex Recovery we pride ourselves in keeping up with the latest developments in technology. We are a proud partner with Recovery Database Network (RDN) and use it to manage our business. We will post timely progress notes and other pertinent information to the RDN system as it becomes available.

What is the area of coverage?

We cover all the Dallas-Fort Worth Metroplex, contact us for estimates outside the DFW.

Is your company insured?

All of our tow trucks are fully insured and we can provide copy of the insurance at your request.

Where will my vehicles be stored after business hours or during a weekend?

We provide storage for the first 10 days at no cost to you in our secured location. Your collateral will be safe while stored in our fenced facility that is under 24 hour digital surveillance.

Does Metroplex Recovery do repossessions out of state?

Yes, we work nationwide with a large network of repossession companies throughout the nation. We can repossess a vehicle in New York or Las Vegas and take care of the whole process from the repossession, transportation, storage and delivery to your dealership; this way you don’t have to hire a repossession company and then a transportation company to do the job for you, we cut out the middle man for you.

Will there be a charge if the customer pays or if the repossession is cancelled for any other reason?

Once we receive an assignment we start working immediately in the file, if the assignment is cancelled or the customer pays we charge a cancellation fee of $50 dollars per account.

Will there be an extra charge for towing or skip tracing in accounts?

We will not charge you for cars that don’t have keys and we will try to get the keys form the customer, avoiding you the locksmith fees. The price also already includes skip tracing if necessary.